

What is Roblox?

Roblox is a free to play 3D online multiplayer game which can be played on most devices. Players create an Avatar (a digital representation of themselves) and can play a vast number of mini-games with other players. Many of the games have been created by other Roblox users.

Players can chat to each other while playing any of the games, and you have the ability to add people to a 'Friend' list. The game is currently available on X-Box One, Windows 10, Apple devices and android devices

As the game is designed for players of all ages, Roblox includes some safety features to give all players a safe and fun experience.

They utilise an active word filtering system which will proactively block certain words like swear words and replace them with ###### in both the public chat and personal messages. They also employ a team of moderators who monitor chat activity on the games.





Do age restrictions apply?

There are no age restrictions for creating an account, but users who are over 13 get access to an expanded vocabulary list and the ability to adjust some settings such as being able to privately message other users who are not on their 'Friend' list and linking social media accounts (Facebook, Musical.ly and more)

It's also important to know that some games have been designed for adults by adults so may feature some mature themes—always check the game before letting them play.

Are there any privacy settings/controls?

Yes. If your child has set their age to under 13, Roblox will place them on a restricted chat system automatically. This means that they will only be able to directly message and be messaged by other users who are on their 'Friend' list. The filtering system is automatically enabled and will block certain words and phrases from being shared, including your password!

My Settings			Time Remaining 4 min 52 sec
Account Info	Security	Privacy	Billing
rivacy Settings			
Contact Settings			0
Who can message me?	0		
No one			
Who can chat with me in app?	0		
No one			
Who can chat with me in game?			0
No one			

My Settings					
Account Info	Security	Privacy	Billing		
2 Step Verification					
Improve your account security. A coo A verified email is required.	le will be required when you login fro	im a new device.	OFF		
Parent Pin					
Parent PIN is currently enabled			ON		
Secure Sign Out					
Sign out of all other sessions			Sign out		

Parents can also use a PIN code to make sure that the settings cannot be altered without it.

There is also the option to control who can send you messages (friends or no-one), as well as completely turn off the chat function throughout the app.



Things to think about

Strangers

Roblox is a game designed to encourage playing with people you don't know which makes it popular for children, teens and adult alike. While the game is designed to keep children as safe as it can, they may still be playing with people who they think are children, but might be adults there is no maximum age limit on the app.

Considering turning off the chat option and talk to them about the different between a stranger and a friend. Only add people to your 'Friend' list who you know in the real world.

Bullying

Although Roblox tries to stop inappropriate and offensive messages, just like in the real world, it is not always possible to do. If your child comes across someone who is spoiling their experience, or saying horrible things – make sure you block and report them.

Blocking will stop them playing with your child or contacting them again, while reporting will inform Roblox who can send that user a message telling them to stop or just remove them from the game completely.





Personal Information

One of the number one rules on Roblox is to not share any personal information such as your age, where you live, your real name or your password (even with their real friends). Encourage your child to treat strangers on Roblox the same way they would a stranger on the street – no one needs to know their personal stuff to play games with them online.

It's also important that they don't share other usernames or gamer tags with other Roblox players, and especially don't try to communicate with them through any other site or service. Encourage your child to talk to you if someone is inviting them to other games or if they are asking too many personal questions.

Want to learn more?

Roblox Support: https://en.help.roblox.com/hc/en-us

Roblox Blog on safety features: https://blog.roblox.com/2017/03/keeping-community-safe/

If you have concerns about the immediate safety of a child, you can call Lincolnshire Police on 101 or, in an emergency, dial 999